



Network Contact Solutions

The Studio, Lodge Farm Kineton, Warwickshire, CV35 0JH
Customer services: +44 (0) 8700 67 17 07, Sales: +44 (0) 8709 50 70 50, Fax: +44 (0) 8700 67 12 67
info@networkcontactsolutions.com | www.networkcontactsolutions.com

Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years experience in helping businesses of all sizes, enhance their telecom arrangements.

We recognise the difference an efficient and professional Call Handling Solution makes to your company, in terms of your own customers experience of your dealing with their call. We have harnessed together a range of customised Network Based Products to satisfy almost all Business needs, eliminating the need for Technology investment and able to work in conjunction with your existing telephone system.

Being independent of any one provider, allows us to trawl this competitive market to ensure you benefit from the most suitable service for your own systems and processes.

It is for this reason that we are the preferred supplier to hundreds of businesses throughout the UK; from Small Medium Enterprises and Sole Traders, to large Corporate Call Centres.

Our recommendations are free. Allow us to demonstrate how we can make that vital difference. Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years

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Call Planner

With so many small businesses struggling to respond to incoming phone calls, a range of Automated Network Based Solutions have been developed to enhance your caller's experience and ensure that you never lose a phone enquiry.



The Call Planner is ideal for the business constantly on the move as it will give you control of where you take those calls. The network is pre-programmed to deliver anyone calling, to a number of your choice, at the time of your choice, and to alternatives should you be unable to receive immediately. If no one is available to respond, the network will capture the caller's message and convert it to an audio file that will automatically be emailed to you for later action.

Furthermore, we can also provide you with Web Based Access to arrange your Call Handling yourself, for maximum flexibility and contingency planning.